

Mr Seán McDonagh
Principal Staff Representative
Communications Workers Union
575 – 577 North Circular Road
Dublin 1
D01 TR 53

7th April 2026

Dear Seán

I hope you are keeping well.

As you are aware we continue to implement our Green Light Strategy 2028 across the organisation. An important part of achieving our Green Light 2028 strategy ambition is to ensure we have efficient and expert teams to support our front-line colleagues.

Over the last number of years and supported by the various agreements between An Post and the An Post Group of Unions, we have been doing this by continuing to develop our people, redesigning our processes, and embracing new technology. We also continue to focus on cost management and adopting new and agile ways of working to achieve this goal.

During the second half of 2025 we reviewed the Corporate Centre and non-front line roles within Commerce and Retail. As part of this review, we have recognised the need to be more efficient both from a cost perspective and in how we use technology. The outcomes of that review include:

1. A reduction of 200 employees from the non-front-line roles over a 2-year period. We are proposing in 2026 to achieve this through the following:
 - a. VS programme in 2026.
 - b. Non replacement of certain leavers, retirees.
 - c. Review of work activities.
2. We are currently identifying use cases where automation and digitisation can be deployed across this area in 2027.

We have also reviewed activities within functions and will write you separately on that should any staff impact issues arise.

I am happy to meet to discuss in more detail at your convenience.

Yours sincerely



Eleanor Nash
Chief People Officer