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**eir Networks
Chapter 21**



Fast

- ❖ Increased storm activity in 2023/24
- ❖ Deployment still an issue
- ❖ Deployment Process outlined in report
- ❖ In 2023 there were 486 deployments (2.3 deployments per tech)
- ❖ Solution to reduced deployment is recruitment in high fault areas
- ❖ Call Outs - 495 in 2023 - 161 technicians had one call out
- ❖ Rota - Part of pay discussions

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FAST contd.

- ❖ NRT - Former Apprentice Survey
- ❖ NRT payment increase by 25% in July 2023

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Core

➤ **HSQ Move**

- Back to the Future
- Cherrywood and Citywest to 2HSQ
- Relocation of SMC
- Proceeded without significant issues and included relocation payment

➤ **Meteor FOPs**

- On call increase
- Vouched expenses to subsistence
- FOPs will be taking on additional duties

➤ **Trainee Technician Programme**

- 44 new recruits since commencement of the programme
- Across field and centre roles
- Feedback positive
- Encouraging to see new recruits involvement in Branch

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Thank You

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