

Mr Seán McDonagh
General Secretary
Communications Workers Union
575 – 577 North Circular Road
Dublin 1
D01 TR 53

20 December 2023

Transformation Agreement: Consolidation of 2.5% for Cleaners, Patrols and Working Leaders.

Dear Mr McDonagh,

Under our Transformation Agreement we are committed to implementing changes that will see some elements of allowances for some staff in the above categories being consolidated into base pay.

In October 2023 you had written to me asking when these changes would be completed. As I explained at the time some of the calculations are complex, have to be done manually and have significant backdating and significant checking is involved. Having discussed timing with the National Payroll Centre I advised at that time that I believed the payments would be processed before Christmas.

Our Compensation and Benefits section and NPC had been working to complete this task with many others tasks that they are required to fulfil at this time of year including the Christmas payrolls and the vouchers. Unfortunately we have been unable complete and check these calculations for the consolidations before the last payroll for Christmas. I apologise for this.

I can confirm we are committed to processing all these changes and the appropriate backdating as soon as possible and I can confirm that this will be paid in early February 2024.

Once again I would like to apologise for this and I appreciate your member's patience on this matter.

Yours sincerely



Eleanor Nash
Chief People Officer